

Human Values (BAJMC-113) **Unit** – 2 **Professional Ethics** by Dr. Avneet Kaur Bhatia (Associate Professor, BVICAM, New Delhi) 2023







Professional ethics refers to the moral guidelines and principles that govern the behavior of individuals within a particular profession. It involves adhering to a set of ethical standards to ensure integrity, responsibility, and professionalism.

Code of Conduct:

- Codes of conduct are explicit guidelines that outline expected behavior within a profession. They set standards for professional integrity, responsibility, and interactions with clients, colleagues, and the public.
- Moral Issues:Moral issues involve ethical considerations where right and wrong are evaluated.Examples include honesty, fairness, and the treatment of others in professional settings.



Profesional Ethics

- Moral Dilemma: A moral dilemma is a situation in which an individual faces conflicting moral principles, making it challenging to make a morally justifiable decision.
- Moral Autonomy: moral autonomy refers to the capacity to independently and rationally make moral decisions. It involves being self-directed in ethical reasoning and decision-making.
- Service Learning: Theories about Right Action (Ethical Theories), Self-interest and Common Good
- Self-interest and Common Good: Balancing self-interest with the common good involves making decisions that benefit both oneself and the broader community.Service learning encourages ethical considerations in actions that contribute to societal wellbeing



- Cooperation:Cooperation involves working together to achieve common goals, promoting synergy and mutual benefit. It fosters collaboration and a positive working environment.
- Empathy:Empathy is understanding and sharing the feelings of others, promoting a compassionate approach to decision-making.
- Resolution of Conflict:Conflict resolution strategies, such as negotiation and mediation, are essential for resolving disagreements ethically and maintaining a harmonious environment.
- Collective Approach: A collective approach involves considering the input and perspectives of all stakeholders in decisionmaking. It enhances fairness and inclusivity in reaching consensus.



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Synthesis and Application: Professionals must navigate complex ethical landscapes by understanding and applying various ethical theories. Building consensus requires a combination of ethical decision-making, cooperation, empathy, and conflict resolution skills. Service learning connects theoretical ethical concepts to real-world applications, emphasizing the importance of contributing to the common good.

